

February 11, 2019

Subject: Quality Notice for Select DIN First Stages

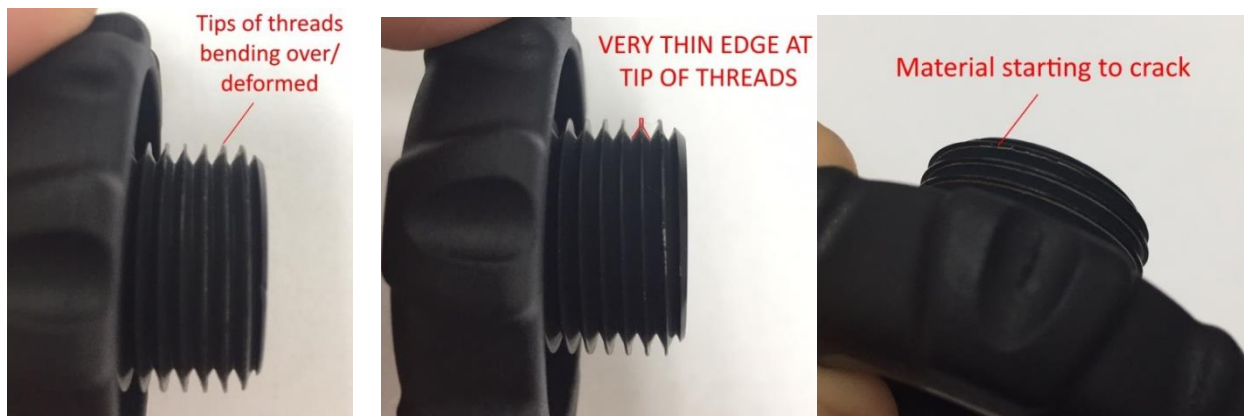
It has come to our attention that some of our DIN first stage regulators may have DIN threads that are out of tolerance. **RG5100-DIN and RG5700-DIN first stages with serial numbers starting with 1807XXXX and 1810XXXX may be affected.** This only applies to black DIN handwheels with black plating. Not all DIN handwheels are affected.

The below list contains a complete list of serial numbers that may have an affected DIN handwheel.

If you have a regulator that is on the below list, then we ask that you discontinue use of the potentially affected regulator until the handwheel can be inspected and replaced if necessary by a qualified regulator technician. Please contact the dealer from which you purchased the regulator to arrange for this service.

If you have a regulator, in this serial number range, which has a handwheel with exposed brass, visible cracks in the threads, or metal peeling off the threads we ask that you discontinue use of it immediately and contact your Dive Rite dealer to arrange for a free replacement handwheel.

**Examples of affected handwheels:**



Example of unaffected handwheel:



If you do not have a Dive Rite dealer in your area you can arrange for the regulator to be sent to Dive Rite for this service directly by emailing [support@diverite.com](mailto:support@diverite.com) or calling (800) 495-1046.

We apologize for any inconvenience.

**! WARNING: DISCONTINUE USE of the regulator first stage until it is inspected by a qualified regulator technician and, if necessary, receives a retrofit/repair. ONLY Dive Rite Dealers and their trained service technicians can perform this service. Non-authorized persons who attempt the service procedure risk voiding the product's warranty and rendering the product dangerously unsafe for SCUBA use.**

**RG5100 – XT1 First Stages Serial Numbers Starting with 1807XXXX**

18070272	18070075	18070145	18070209	18070269	18070330	18070389	18070446
18070448	18070076	18070146	18070210	18070270	18070331	18070390	18070447
18070006	18070077	18070147	18070211	18070271	18070332	18070391	18070449
18070011	18070078	18070148	18070212	18070273	18070333	18070392	18070450
18070012	18070080	18070149	18070213	18070275	18070334	18070393	18070451
18070013	18070082	18070150	18070214	18070276	18070335	18070394	18070452
18070014	18070083	18070151	18070216	18070277	18070336	18070395	18070453
18070015	18070084	18070152	18070217	18070278	18070337	18070396	18070454
18070016	18070086	18070153	18070218	18070279	18070338	18070397	18070455
18070017	18070088	18070154	18070219	18070280	18070339	18070398	18070456
18070019	18070089	18070155	18070220	18070281	18070340	18070399	18070457
18070020	18070090	18070156	18070221	18070282	18070341	18070400	18070458
18070021	18070091	18070157	18070222	18070283	18070342	18070401	18070459
18070022	18070092	18070158	18070223	18070284	18070343	18070402	18070460
18070023	18070093	18070159	18070224	18070285	18070344	18070403	18070461
18070024	18070094	18070160	18070225	18070286	18070345	18070404	18070464
18070025	18070095	18070161	18070226	18070287	18070346	18070405	18070467
18070026	18070096	18070162	18070227	18070288	18070347	18070406	18070468
18070028	18070097	18070163	18070228	18070289	18070348	18070407	18070469
18070029	18070098	18070165	18070229	18070290	18070349	18070408	18070470
18070030	18070099	18070166	18070230	18070291	18070351	18070409	18070471
18070031	18070100	18070168	18070231	18070292	18070352	18070410	18070472
18070032	18070101	18070169	18070232	18070293	18070353	18070411	18070474
18070033	18070102	18070170	18070233	18070294	18070354	18070412	18070475
18070035	18070103	18070171	18070234	18070296	18070355	18070413	18070476
18070036	18070104	18070172	18070236	18070297	18070356	18070414	18070477
18070037	18070106	18070173	18070237	18070298	18070357	18070415	18070479
18070038	18070107	18070174	18070238	18070299	18070358	18070416	18070481
18070040	18070108	18070175	18070239	18070300	18070359	18070417	18070483
18070041	18070109	18070176	18070240	18070301	18070360	18070418	18070484
18070042	18070110	18070177	18070241	18070302	18070361	18070419	18070485
18070043	18070111	18070179	18070242	18070303	18070362	18070420	18070486
18070044	18070112	18070180	18070243	18070304	18070363	18070421	18070488
18070045	18070113	18070181	18070244	18070305	18070364	18070422	18070491
18070046	18070114	18070182	18070245	18070306	18070365	18070423	18070492
18070047	18070115	18070183	18070246	18070307	18070366	18070424	18070494
18070048	18070116	18070184	18070247	18070308	18070367	18070425	18070495
18070049	18070118	18070185	18070248	18070309	18070368	18070426	18070497
18070050	18070119	18070186	18070249	18070310	18070369	18070426	18070501
18070051	18070121	18070187	18070250	18070311	18070370	18070427	18070503

18070052	18070122	18070188	18070251	18070312	18070371	18070428	18070506
18070054	18070123	18070190	18070252	18070313	18070372	18070429	18070509
18070055	18070124	18070193	18070253	18070314	18070373	18070430	18070511
18070057	18070126	18070194	18070254	18070315	18070374	18070431	18070512
18070058	18070127	18070195	18070255	18070316	18070375	18070432	18070513
18070059	18070128	18070196	18070256	18070317	18070376	18070433	18070514
18070060	18070129	18070197	18070257	18070318	18070377	18070434	18070515
18070062	18070130	18070198	18070258	18070319	18070378	18070435	18070516
18070063	18070131	18070199	18070259	18070320	18070379	18070436	18070517
18070064	18070132	18070200	18070260	18070321	18070380	18070437	18070520
18070065	18070133	18070201	18070261	18070322	18070381	18070438	18070521
18070066	18070135	18070202	18070262	18070323	18070382	18070439	18070526
18070068	18070136	18070203	18070263	18070324	18070383	18070440	18070528
18070069	18070137	18070204	18070264	18070325	18070384	18070441	18070533
18070070	18070139	18070205	18070265	18070326	18070385	18070442	18070535
18070072	18070140	18070206	18070266	18070327	18070386	18070443	18070536
18070073	18070142	18070207	18070267	18070328	18070387	18070444	18070537
18070074	18070143	18070208	18070268	18070329	18070388	18070445	18070538

**RG5100 – XT1 First Stages Serial Numbers Starting with 1810XXXX**

18100001	18100078	18100120	18100153	18100195	18100235	18100273	18100320
18100003	18100079	18100121	18100154	18100197	18100236	18100274	18100321
18100005	18100080	18100122	18100156	18100202	18100237	18100275	18100322
18100009	18100083	18100123	18100158	18100203	18100238	18100276	18100323
18100019	18100085	18100124	18100162	18100204	18100240	18100278	18100324
18100021	18100087	18100125	18100163	18100205	18100241	18100280	18100325
18100022	18100088	18100126	18100165	18100206	18100242	18100282	18100326
18100030	18100092	18100128	18100166	18100209	18100244	18100283	18100327
18100032	18100095	18100130	18100168	18100210	18100246	18100284	18100329
18100035	18100097	18100131	18100169	18100211	18100248	18100287	18100332
18100041	18100098	18100132	18100170	18100212	18100249	18100288	18100336
18100049	18100099	18100133	18100175	18100213	18100250	18100289	18100338
18100052	18100101	18100134	18100176	18100215	18100251	18100291	18100340
18100053	18100102	18100135	18100177	18100216	18100252	18100292	18100342
18100055	18100103	18100136	18100178	18100217	18100253	18100293	18100343
18100056	18100104	18100137	18100178	18100218	18100254	18100295	18100344
18100058	18100107	18100138	18100179	18100219	18100255	18100300	18100345
18100062	18100108	18100139	18100181	18100221	18100256	18100301	18100346
18100063	18100109	18100140	18100183	18100223	18100257	18100303	18100347
18100064	18100110	18100141	18100184	18100224	18100259	18100304	18100348
18100065	18100111	18100142	18100185	18100225	18100260	18100305	18100349
18100069	18100112	18100143	18100186	18100227	18100261	18100308	18100351
18100070	18100113	18100144	18100187	18100228	18100262	18100310	18100352
18100071	18100114	18100145	18100188	18100229	18100265	18100312	18100354
18100072	18100115	18100147	18100189	18100230	18100266	18100313	18100357
18100073	18100116	18100149	18100190	18100231	18100267	18100315	18100358
18100074	18100117	18100150	18100192	18100232	18100268	18100316	18100359
18100075	18100118	18100151	18100193	18100233	18100270	18100317	
18100077	18100119	18100152	18100194	18100234	18100272	18100318	

**RG5700 – FT1 First Stages**

18070001	18070016	18070031	18070044	18070065	18070078	18100065
18070002	18070018	18070033	18070046	18070066	18070079	18100066
18070003	18070019	18070034	18070048	18070067	18070080	18100072
18070006	18070021	18070035	18070049	18070068	18100013	
18070010	18070022	18070037	18070052	18070069	18100044	
18070012	18070025	18070039	18070055	18070071	18100046	
18070013	18070027	18070040	18070058	18070073	18100047	
18070014	18070029	18070042	18070059	18070074	18100049	
18070015	18070030	18070043	18070060	18070076	18100063	