

September 29, 2017

Dear Scotland 2018 Tour Families,

A lot has been accomplished since we collected tour deposits at the beginning of September and we have much to share with you. Let's jump right in!

### 1. Chaperone, Staff and Singer Rosters

We are pleased to introduce your chaperone dream team for the Scotland 2018 Tour:

Phillip Anderson	Susan Morrison	Diane Tautges
Wendy Arrington	Jeong Pak*	Heather Thorpe
David Forrest*	Angela Sheskey	Phil Van Houten
Kelly Miess	Aimee Spahos	Dave Verban
Allison Monday		

### MYC Tour Staff:

Margaret Jenks,\*\* Andy Johnson,\* Lynn Hembel,\*\* Steve Radtke, Mike Ross,\*\* Randy Swiggum\*\*

Everyone listed above is looking forward to traveling with the 67 touring members of MYC representing Purcell, Britten, Holst and Ragazzi:

Samuel Anderson*	Finn Frakes*	Ian McCants	Logan Spahos
Benjamin Auby*	Elliot Fruit-Ross	Jan Merino Bravo	Jake Statz*
Ian Auger	Ezra Goldman	Cameron Moll	Ethan Staver*
Linus Ballard	Marcus Graham*	Jacob Monday	Ernst Stolzenburg
Ellis Bayouth	Ian Heingartner	Ian Morrison-Miess	Lars Swanson
Felix Berkelman	Patrick Hill*	Benjamin Moyle	Noel Tautges*
Gillean Blair	Danny Itani	Alexander Nepokreoff	Benjamin Thom
Kurt Borcharding*	Nathaniel Johnson*	Luca Nicometo	Daniel Thom
Calvin Branum	Simon Johnson*	Justin Palmer	Shrom Tripathi
Owen Busse*	Dylan Juni	Emerson Pease	Aimon Van Houten
Andrew Carran*	John Basil Keck	Christian Rickman	Oliver Van Note*
Michael Chiaverini	Amin Kouraichi	Jose Rojas	David Vazquez
William Christensen	Clayton Kruse*	Eric Roman-	Michael Verban*
Bruno Crump	Jacob Larget*	Binhammer	Lukas Wehlitz*
Kodiak Dennis	Charles Malueg	Joey Sheskey	Peter Woods*
James Fishman-	Henry Malueg*	Aidan Sigmund*	
Morren	Anthony Marino	Isaiah M.E. Smith	
Liam Forrest*	Anton Maslowski	Omeed Soltaninassab	

We anticipate being very proud of this roster as they represent MYC on the international stage!

\*Scotland 2014 Tour; \*\*Scotland 2014 & 2016 Tour

## 1. Flight Information (KLM, yay!)

Everyone travels together (no exceptions) from Madison to Chicago via chartered coach on Thursday, July 26, 2018, departing in the morning. We are one group on our trans-Atlantic flight; we split into two groups for the flight between Amsterdam and Aberdeen. Delta Airlines Skymiles will accrue according to Delta's mileage policies, which are subject to change. Currently, seats on this contract will earn mileage at a 25% rate.

### OUTBOUND

#### Flight Group One

Date	Day	From	To	Airline	Flight	Depart	Arrive
7/26/18	Thursday	Chicago	Amsterdam	KLM	612	4:20pm	7:05am (7/27)
7/27/18	Friday	Amsterdam	Aberdeen	KLM	1441	8:15am	8:45am

#### Flight Group Two

Date	Day	From	To	Airline	Flight	Depart	Arrive
7/26/18	Thursday	Chicago	Amsterdam	KLM	612	4:20pm	7:05am (7/27)
7/27/18	Friday	Amsterdam	Aberdeen	KLM	1443	10:00am	10:25am

### RETURN

#### Flight Groups One and Two

Date	Day	From	To	Airline	Flight	Depart	Arrive
8/5/18	Sunday	Aberdeen	Amsterdam	KLM	1440	6:00am	8:35am
8/5/18	Sunday	Amsterdam	Chicago	KLM	611	12:40pm	2:10pm

A number of families have inquired about their singer traveling with them after the Festival has ended, thus not returning with the group on Sunday, August 5. This is an option but requires requesting a deviation (see below) as well as coordination with MYC.

## 2. Deviations

A deviation is any change to your singer's return ticket. If you are just starting to think about your travel plans beyond the Festival, we recommend beginning the deviation coordination process with Gateway before finalizing your travel plans so you have the best options available. **We recommend not purchasing your flights until you have coordinated the deviation with Gateway to ensure everyone in your family is on the same returning flight(s) to the USA (if that's important to you).**

Deviations are handled directly with Gateway, and their air consolidator. The deviation request form is included in this mailing and may also be found on the My Gateway tour portal (more on this below) and on the tour webpage, [madisonyouthchoirs.org/Aberdeen](http://madisonyouthchoirs.org/Aberdeen). There is a \$50 deviation request fee and fare increases may apply depending upon the specific itinerary requested. **Deviation requests must be submitted directly to Gateway, completed, and paid in full by April 25, 2018.** (This date is dictated by the ticketing schedule in place with KLM.). **Since**

**deviation requests are handled directly with our tour vendor, please also inform MYC of your intention to deviate (chaperones, staff, and singers).**

**Important:** tour members will be occupied with Festival events through Saturday evening, August 4, and separation from the group before Festival performances are complete is not possible. Therefore, as you make your travel and accommodation plans, keep in mind it will be necessary to pick up your singer on Saturday evening, August 4, after the final performance. Based on prior Festival schedules, pick up will likely be after 10PM at our Hillhead Residences on the University of Aberdeen campus. Since our group flight is the following morning at 6AM, we depart for the airport by 3:00AM making pick up the night before the best option.

### **3. Action Items: Things We Need from You (Chaperones and Staff included!)**

- **Gateway Registration/Passport Numbers due by February 1, 2018**  
Registering on the Gateway site is required for ticketing and to provide the US State Department our roster information prior to departure. It's absolutely essential that passenger registration is done in a timely manner (before February 1, 2018) and with utmost accuracy. Please enter your name exactly as it appears on your passport.

Go to [www.musicfestivals.com](http://www.musicfestivals.com) | Click on the red "My Gateway" button

If you've registered on a past tour with Gateway, you are able to use your same user email. Follow the steps below and you'll be prompted to verify the use of this duplicate email for the new tour. (Prior information will NOT automatically transfer to current tour.)

In the "Sign Up | New User" box enter our unique passphrase: haggis18

**User Registration: For singers under 18** a parent or guardian is required to complete this section with *their* information—NOT the singer's information. DO NOT check the box "Also register me as a passenger on this tour" unless you are a chaperone or staff member. Once the parent's User Profile is set up (after agreeing to the Terms and Conditions" you will have the opportunity to "Add a Passenger" and complete the information required to register your singer.

**Chaperones, Staff and Singers 18 or older:** Set up a User Profile in your name and check the box indicating you are also a passenger. Agree to the Terms and Conditions and proceed to the Passenger Profile questionnaire.

Under "Tour Terms and Conditions" you must check all three boxes and agree to the terms and conditions to continue. (Most of these do not apply as Gateway is not collecting fees directly from our members and we are not purchasing tour operations from them. However, checking the boxes is still required.)

The Passenger Profile questions are straightforward. If you have questions, please ask.

Role: choose “Chaperone”, “Student” or “Staff”

Ignore the “Land Only” language. This does not apply to us.

Enter Frequent Flyer Number, passport info, etc.

Year in School: **please record the year in school for fall 2018.**

Dietary Needs: This information will be communicated to KLM for in-flight meals. Dietary needs for festival dining will be communicated to MYC at a later date.

**If you have any questions during the registration process, please call Gateway at 800-331-8579.**

There may be information that you do not know at this time such as a passport number or frequent flyer number. That’s OK! Once you have your passport, simply log back in and update your profile (before February 1, 2018, see below).

- **Passport information is needed by February 1.** This means if you have not yet begun the process of acquiring or renewing your passport, **please do so now.** Your passport must be valid through February 5, 2019, six months beyond our return date of August 5. Go to <http://travel.state.gov/passport/> to get started. **Please note: if you are renewing your passport, you will receive a NEW number. Please make sure the passport number you enter on the Gateway site belongs to the passport you will be carrying on travel day!**
- **Additional Passport photo due to MYC by February 1, 2018.** The Festival will be issuing all participants (including adult chaperones and staff) a photo ID. For this they will need a passport photo from each tour participant (singers, chaperone and staff). Most passport photo services provide double the number of photos needed so we are hoping most of you will simply submit your extra photo to MYC. (You will get it back if desired.)
- **T-shirt size due by February 1, 2018.** Please enter your t-shirt size on the Google link provided in the September 29 email. This is for your festival-provided T-shirt only (not for tour wardrobe). Adult sizes offered by the festival:

Small (34-36 inches)

Large (42-44 inches)

Medium (38-40 inches)

X-Large (46-48 inches)

#### **4. Luggage Information**

KLM limits checked baggage to 1 item, maximum of 62 inches (l + w + h) and maximum weight of 50 lbs. Carry-on baggage is limited to 1 bag measuring 21.5 x 10 x 13.5 inch (l x w x h) not exceeding 26 pounds. One accessory item is allowed: handbag, briefcase, camera, small laptop, or 1 other item of similar or smaller size. Any fees incurred at check-in for overweight/over-sized luggage will be the responsibility of the passenger. Visit [www.klm.com](http://www.klm.com) for details and for the most up-to-date airline regulations.

## 5. Helpful Items

Be on the look out for these items as they go on sale. Some will be necessary others are just nice to have.

### Necessary

- Comfortable walking shoes (black) that could also double for performance shoes, i.e., that look nice with khakis or jeans.
- Adaptor plug set for Scotland: look for “Type G British BS-1363 socket” or simply Google “adaptor plug for Scotland.” (Necessary if you are bringing anything that needs charging!)
- Luggage (see information above)

### Nice to Have

- Shower shoes
- Camera!
- Passport holder/travel wallet with RFID blocking protection (optional, but nice)
- If you are bringing any devices (or small appliances) that cannot handle the increased voltage in Scotland (220-240 volts compared to 110-120 volts in the US) you will also need to bring a voltage converter. Check your electronic devices—some (like iPhones) are manufactured to handle the increased voltage. Electric shavers, hairdryers, etc., may need a converter.

We will provide a comprehensive packing list at the beginning of the summer next year. If you're wondering about a particular item in the mean time, please feel free to ask.

## 6. Burns Supper 2018

The last weekend of January is a traditional Scottish celebration honoring the birthday of Robert “Rabbie” Burns, Scotland’s most famous and beloved poet. People all over the globe, including the MYC community, will be gathering together on January 27, 2018, to toast, eat, dance and make merry. The Burns Supper is our official tour kick-off event and is not to be missed!

If you would like to join the hearty band of *bravehearts* interested in organizing and coordinating our Burns Supper 2018, please email Lynn. We’ll meet a few times this fall and put together a plan for January. Since we’ve done this twice before, much of the planning is in place but we need an enthusiastic team to make it happen!

**Yay! We’re going to Scotland!**

**Thank you for reading this very long digest of important information. As always, please contact us with any questions. 😊**



**AIR DEVIATION REQUEST AND TERMS**

Group Name: \_\_\_\_\_ Group Destination: \_\_\_\_\_

Legal Name(s) as on passport: \_\_\_\_\_

Date(s) of Birth (mm/dd/yyyy): \_\_\_\_\_ Gender: \_\_\_\_\_

E-mail: \_\_\_\_\_ Phone: \_\_\_\_\_

*Unless otherwise noted, deviations may only be requested on the return leg of your group's air itinerary and must be able to be accommodated by the airline with which your group has contracted.*

**Itinerary Option 1**

Requested Departure City: \_\_\_\_\_ Requested Return City\*: \_\_\_\_\_ Requested Return Date: \_\_\_\_\_

**Itinerary Option 2**

Requested Departure City: \_\_\_\_\_ Requested Return City\*: \_\_\_\_\_ Requested Return Date: \_\_\_\_\_

*\*Deviations must return to the United States. Flights originating and terminating outside of the United States must be ticketed separately.*

**Instructions**

1. Mail the completed request form to Gateway Music Festivals and Tours, Inc., Attn: Operations Department, P.O. Box 1165, Monticello, MN 55362; email it to [gmf@musicfestivals.com](mailto:gmf@musicfestivals.com); or fax it to 763.295.6029.
2. A representative from our air consolidator will contact you through email with availability and any airline fare supplement(s).
3. If the itinerary suggested to you is acceptable, confirm your acceptance through email with the words "I (WE) ACCEPT" in the body of the email, and send in any airline fare supplement(s) to the air consolidator representative.

**Terms**

- A deviation is any variation from a group's full itinerary. This would be a difference in the group's return date, return city, the group's itinerary routing or a change that makes your ticket an open jaw (itinerary ends in a different city than the group).
- Unless otherwise noted, passengers may deviate on their return flight only, if your group's air contract allows deviations.
- Requests are handled on a first-come, first-served basis if space is limited.
- Communication, billing and processing are handled on an individual basis between the passenger(s) and our air consolidator.
- When you are quoted an itinerary and airfare supplement, it is based on seats and fares available on that day, at that time if it was to be booked. Until you accept the deviation, there is a chance that the seats will become unavailable or the fare will increase. Space and fares cannot be held or guaranteed until accepted.
- Authorizations to book a deviation not received within two weeks of receipt of availability and fare supplements will forfeit the deviation. The sooner you authorize the deviation, the better chance you have of availability and lower supplemental fares.
- After accepting a deviation, you must send air payment to our air consolidator immediately upon receipt of the available flights and fare supplements you have accepted.
- With the confirmation of your deviation through email, your ticket becomes non-refundable and your seat with the group flight will be released. Should you find that you need to return with the group, the space and fare may no longer be available. Name changes are not allowed and any changes on your itinerary will incur a fee determined by the new flight schedule and availability at the time of change.
- Taxes and fuel surcharges may still increase after you have accepted a deviation. You will be notified if the taxes or fuel surcharge have increased once the group tickets are printed (approximately 60 days prior to departure) and must pay the increase immediately. Failure to pay an increase will result in forfeiting the ticket.
- Tickets will be sent out with the group tickets to your group contact a couple weeks prior to departure, and no sooner.
- Requests must be submitted, completed and paid in full prior to group ticketing, approximately 90 days prior to departure. If a group leader decides to ticket before 90 days prior to departure, deviations must be submitted, completed and paid in full prior to ticketing.

**I (we) have read and agree to the Air Deviations Terms.**

\_\_\_\_\_  
**Passenger Signature(s) (Authorized Parent or Guardian if student)**

\_\_\_\_\_  
**Date**